

TERMS AND CONDITIONS REGARDING THE ISOSAARI WEBSHOP

1. These terms and conditions apply to the Isosaari route tickets, guided tours and golf cruises
2. Tickets will be delivered directly after the purchase to the email address given by the buyer. Means of payment are Finnish online bank services and debit/credit cards.
3. Tickets bought from the Isosaari webshop can not be changed or refunded.
4. In the case of illness, the whole price of the tickets will be refunded. If one family member is ill, the whole family's tickets will be refunded. A doctor's certificate of the illness will have to be provided for the tickets to be refunded.
5. Should the trip be cancelled due to the shipping company, the whole price of the tickets will be refunded. The client is also able to use the tickets at another time and date, if he/she so wishes.
6. In case the customer chooses the option for the return ticket where no specific time is selected, the customer understands that there might be no room on the very last ferry from the island. Also, the company has no responsibility to ferry customers who miss the last ferry because they arrive too late at the pier (in this case, taxiboat services are the only option).

Shipping company:

SUOMEN SAARISTOKULJETUS OY

PL 10, 10301 KARJAA

Customer service mon-fri: 0102023780

Isosaari island host phone: 0451455946

Email: info@suomensaaristokuljetus.fi

Isosaari webshop internet pages: kauppa.visitisosaari.fi

Isosaari internet pages: www.visitisosaari.fi

Shipping company's internet pages: www.suomensaaristokuljetus.fi

Y-tunnus: 2538283-4